

SVRI Pre-Conference Workshop October 2019

# Participatory Monitoring and Evaluation (M&E) of Gender Based Violence Programs

The Global Women's Institute

THE GEORGE WASHINGTON UNIVERSITY

Session Overview



### Introduction to Monitoring & Evaluation





Participatory Approaches and Practice

# Introduction to Monitoring & Evaluation

Introductions & Objectives

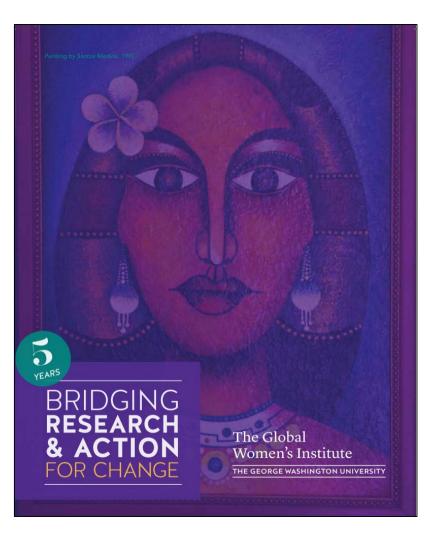
- Provide basic knowledge of monitoring and evaluation (M&E) strategies on VAWG programs with some examples of interventions that have been evaluated.
- Build knowledge of key issues related to participatory action research (PAR) design and analysis.
- Activities related to active and participatory M&E on VAWG. PAR methods.

### GWI Who We Are

*What?* GWI specializes in research on violence against women and girls (VAWG), women's empowerment, and gender equality.

*Why?* Our aim is to produce a strong knowledge base to **inform programs & policies** that address a variety of issues affecting women and girls.

*How?* We focus on bringing participatory, rigorous methods to work with partners in humanitarian and development settings.



# Shared Learning

Who has experience...

...conducting research or M&E?
...managing programs?
...specifically on gender or GBV issues?
...from a participatory approach (PAR)?



#### Monitoring

- Systematic and continuous process of collecting, analyzing and using information to track a program's progress.
- Usually focuses on processes: when and where activities occur, who delivers them, how many people.
- Conducted after a program has begun and continues throughout the program implementation period.

### Evaluation

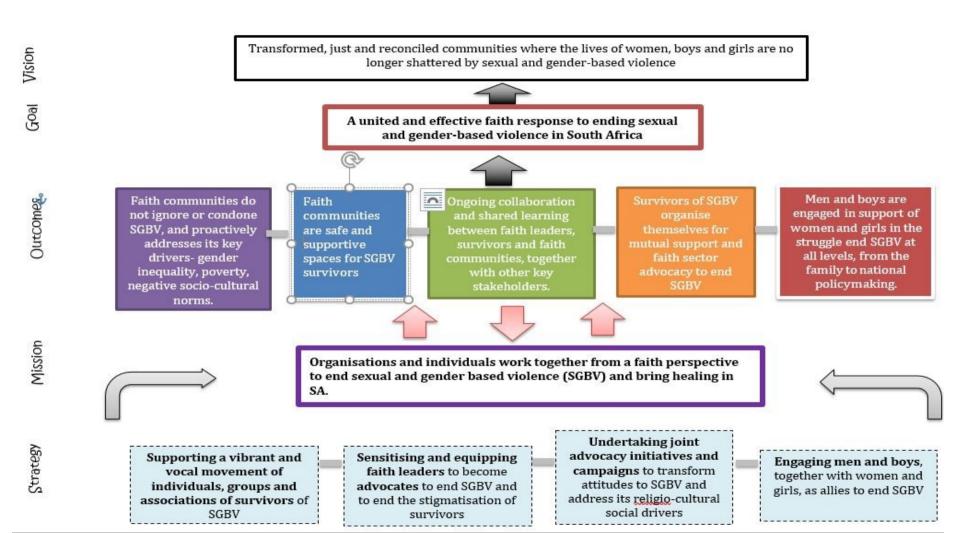
- Systematic assessment of a project, program or policy.
- Aims at determining the relevance, impact, effectiveness, efficiency and sustainability of interventions.
- Provide evidence-based information.
- The findings, recommendations and lessons should be used to inform the future decision-making processes.

Why is M&E of VAWG programs important?

- Critical for **building a strong, global evidence base** around VAWG and for assessing the range of interventions being implemented to address it.
- M&E provide the necessary information to guide strategic planning, design and implement actions, and to allocate resources in better ways.
- M&E can be a powerful way to increase political will, support and resources.

Theory of Change

- Reflects underlying process and pathways through which the hoped for change (in knowledge, behavior, attitudes or practices, at the individual, institutional, community or other level) is expected to occur.
- Defines the pieces and steps necessary to bring about a given long-term goal. Includes the assumptions to use to explain the process of change.
- Demonstrates the pathway of how to get from here to there.
- Emphasis on what the organization wants to achieve rather than on what the organization is doing.



Illustrative Evaluation Questions

#### **Program Impact**

To what extent has the Safe Cities Program resulted in progress towards new or reformed laws and policies for the prevention and punishment of SV against women and girls in public spaces?

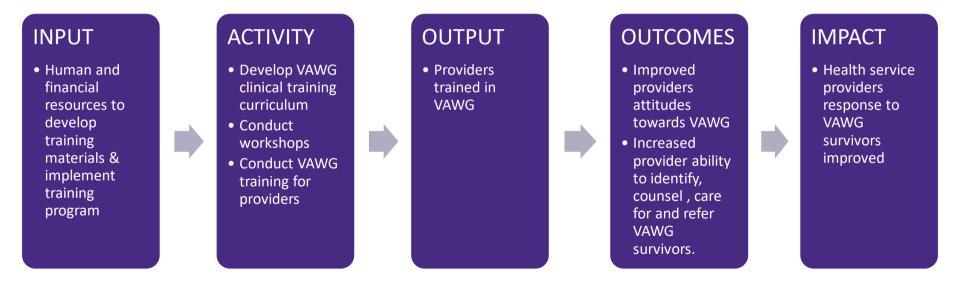
#### **Program Outcome**

To what extent has the Safe Cities Program improved the knowledge, skills and attitudes of duty bearers, rights holders, and service providers in the intervention areas regarding SV against women and girls in public spaces?

#### **Program Output**

To what extent the Safe Cities Program implemented campaigns in order to create more awareness within the community about the problem of sexual violence in public spaces?

## Illustrative Logic Framework for a Health Provider Training Program



Indicators

- Local partners should be consulted when defining indicators
- Using existing and standardized indicators that have been validated in previous studies.
- The more defined an indicator, the less room for confusion later
- The feasibility of certain indicators can be constrained by the availability of data.

Program Indicators

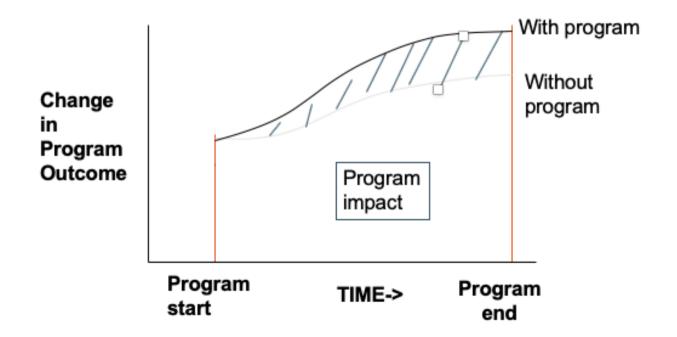
- Proportion of people who have been exposed to VAW/G prevention messages
- Proportion of women who were asked about physical and sexual violence during a visit to the health unit
- Proportion of reported cases of rape in the last 12 months

Qualitative Indicators

- Involve perception. Can be analyzed quantitatively
- Congruence with...
- Satisfaction with...
- Knowledge of...
- Ability to...
- Appropriateness of...
- Importance of...

# Illustration of Program Impact

Source: Module II M&E GBV Prevention and Mitigation Programs, June 2009



Impact Evaluation Designs

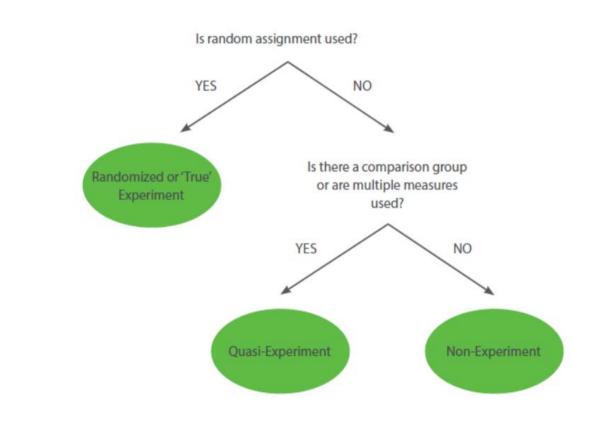
There are three main types of evaluation designs that are used to determine the outcomes and impact of a program:

- experimental
- quasi-experimental
- non-experimental

The Basic Experimental Principle

• The intervention is the only difference between two groups

• This is achieved by random assignment



# Evaluation Types

Summary Features of Different Study Designs

True experiment	Quasi-experiment	Non-experimental
Control group	Comparison group	
Strongest design	Weaker than experimental design	Weakest design
Most expensive	Less expensive	Least expensive

Guiding Questions for Choosing and Evaluation Design

- What question does your program need to answer?
- What do you want to measure (indicators)?
- How sure to you want to be?
- What is the cost of making a mistake (low, medium, high)?
- When do you need the results?
- How much are you willing to pay?
- Has the program already started?
- How are you going to address the ethical considerations?
- How are you going to apply gender lens?

Source: Module II M&E GBV Prevention and Mitigation Programs, June 2009

Methodological Challenges IE VAWG

#### • Attribution of change

- Generalization of the findings
- Unforeseen events
- Sample attrition. Dropouts
- Spillover effects
- Instrumentation (questionnaire change) and testing (participants remember questions) effects
- Political influence

Evaluation Rigor • Can be difficult achieve in evaluation design, but not impossible

 It is important that researchers and practitioners aim to implement the most rigorous research designs whenever possible

• You should always strive to collect baseline data and use comparison groups whenever possible

# Participatory Approaches

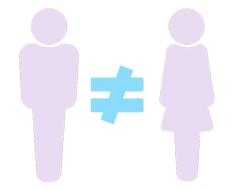
# **Participatory M&E Systems**

## Applying a Gender Lens

GBV is a complex public health problem that is rooted in *unequal power dynamics and inequitable gender norms.*  Research, monitoring or evaluation of this topic therefore requires a **different approach** to study design and data collection compared to many other public health topics.

Acknowledge and Understand Gender as a Factor

Acknowledge the role of **gender inequitable** norms and unequal power dynamics during design, data collection and analysis



Women and Girls are Most Affected

While women and girls are the most affected, men and boys also experience violence. As well as people marginalized because of their sexual orientation or gender identity/expression.



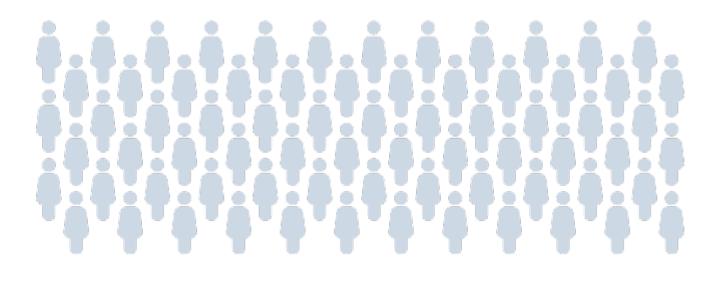
Gender inequality is reflected in...

- Violence against women and girls (VAWG)
- The division of chores / work
- The dynamics in homes
- The control over assets
- Health
- Participation in decisions made in the community
- Access to education
- Sexuality

### What do we mean by Participation?

Information	<ul> <li>One-way flow of information</li> </ul>
Consultation	• Two-way flow of information
Collaboration	<ul> <li>Shared control over decision making</li> </ul>
Empowerment	<ul> <li>Transfer control over decisions and resources</li> </ul>

Participatory Principles



Ensure meaningful engagement with the

community throughout design, data collection,

analysis and dissemination.

What is Participatory Program M&E?

- Moving beyond *informing and consulting*
- *Collaborate:* Share roles and responsibilities when deciding:
  - What to measure? How to understand progress?
  - How to collect data?
  - Who collects it?
- *Empower:* Share roles and responsibilities
  - Designing
  - Collecting
  - Interpreting
  - Taking Action

Some PME Principles  Engage stakeholders actively – using the most active forms of participation possible

• Prioritize joint learning and collective actions

Build capacity throughout

Why Participatory Program M&E?

- Increases ownership and shared accountability
- More *relevant, nuanced and contextualized* data
- Focus on *learning and improvement* not just donor requirements

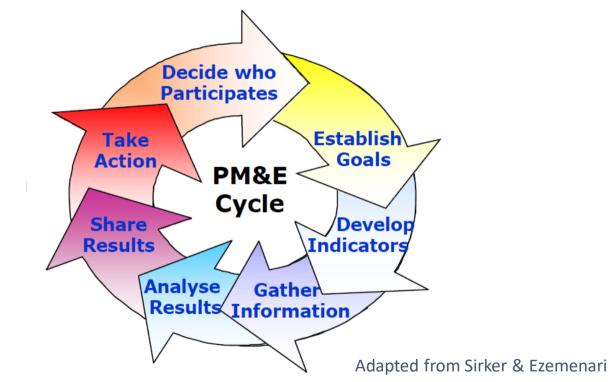
#### Brainstorm

Why might participatory M&E be particularly beneficial for VAWG programs?

- Community engagement and understanding needed to make an impact
- Power dynamics programmers/community; data collectors/community
- Can use M&E not only to track progress/measure impact but build capacity and transfer ownership of programs to the community themselves



## **The PME Cycle**



### Tools and Techniques

- Can use quantitative or qualitative data
- Both can have value and there is no one right approach
- Consider what you want to know
- What questions do we need answered?
  - Different questions require different approaches
- Participatory methods are often employed
  - We will discuss this more later!

### Example

A call for proposals has been issued and the M&E officer for the NGO 'Empowering All' has been tasked with developing an M&E plan for their proposed GBV prevention and response program. She is told by the head of programs that the proposed approach will include a component of community mobilization (targeting key influencers and media in the community) and case management for survivors by community-based social workers.

The M&E officer creates a logframe and M&E plan based on international standards (for example reviewing common indicators and data collection tools). She submits the plans to the head of programs who approves them and submits to the donor.

3 months later 'Empowering All' finds out that their program was funded! The M&E officer uses the logframe and M&E plan submitted with the proposal to guide her M&E process over the course of the program.

What are some of the positive and negative aspects that you see with this approach to developing an M&E system?

## Example

### **Traditional M&E Process**

### **Good Aspects**

- Based on best practice
- Not re-inventing the wheel
- Creating comparable data
- Standardized
- Ensure donor compliance

### **Bad Aspects**

- Logframe and M&E Plan developed by NGOs/practitioners without inputs from those we intend to serve
- Focused on donor compliance
- Quantitative methods primarily utilized
- Analysis undertaken by NGOs/practitioners
- Minimal feedback mechanisms
- May miss unintended consequences

Example

How can we bridge the good aspects of traditional M&E approaches and a more participatory approach?

If you where the M&E officer in the previous example how might you approach the task given by the head of programs? Creating a Participatory M&E System

### 1. Identify the key stakeholders

- Hold workshops/meetings where the program is explained and goals for change are identified – how we will, together, know we have succeeded?
- 3. Build on and link ideas generated to international best practice
- 4. Where possible utilize data collection tools and approaches that allow participants to visualize what data is being collected
- 5. Regular action-analysis (rather than feedback) workshops – where data is processes and action plans are made
- 6. Ensure two-way accountability NGO + community commitments to action, monitoring and feedback

Realistic Systems

- Not every system can be fully participatory for example in an emergency setting – we need to be realistic and do the best we can
- Donor timetables/fear of raised expectations can limit input at the initial stages – building in more time in the start up phase to expand participation is key!
- Donor M&E is a good start but systems that foster learning are more important to program improvement!

Example: Applying these approaches to a research project

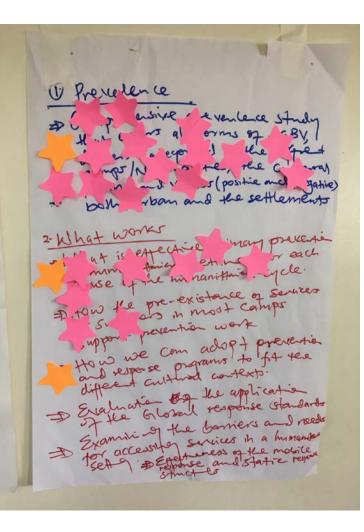
- Received a grant from the US Department of State to do participatory research process in Uganda and Lebanon
  - Topic: Gender-based Violence
  - Population: Refugees in Uganda and Lebanon
- Key population: Humanitarian Practitioners
- Capacity Building Workshop
  - Research Basics (study design, tool design, etc.)
  - Ethical Approaches





Example: Applying these approaches to a research project

- Learning Agenda Setting Exercise
- Collaboratively decide on research needs and priorities
- Establish a local TAG
- Local research partners
- Participatory data collection techniques
- Prioritize local dissemination through a variety of mechanisms (theater, interactive workshops, etc.)



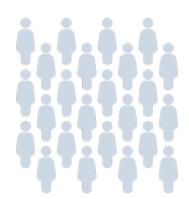
# Participatory Approaches within M&E and Research on GBV

Engage the affected population – particularly women and girls – throughout the process Involved in study design
Support implementation
Empowered to understand and use the results to make a difference in their own lives Use the Results

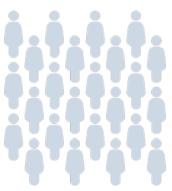
- Use as avenues to promote social change.
- Understand—and challenge—unequal social and gender norms.
- Improve the lives of the affected population.
- Empower marginalized populations.



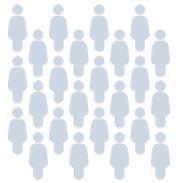




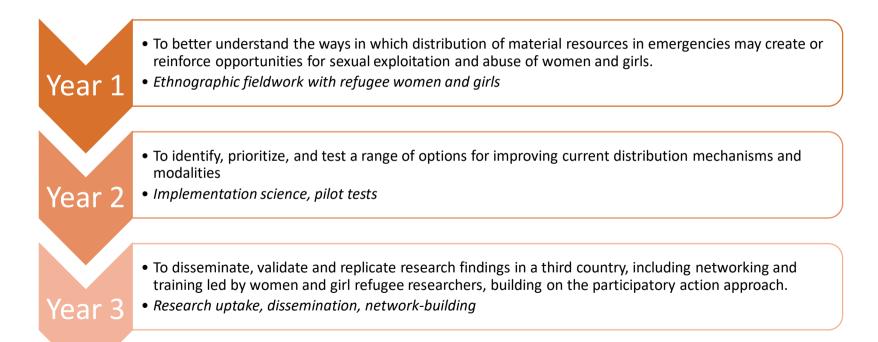
What participatory approaches have you used? What principles have guided you in this work?



(Brainstorm)



## **Examples from Empowered Aid**



For larger data collection activities consider establishing a local group of stakeholders to review the study plans for ethical implications and to support the research team.

**Stakeholders** will be better informed about the work of ongoing programs, better able to understand the benefits, and more prepared to identify possible issues.

Facilitate local ownership and actively engage with local groups.

Engage with local stakeholders

## Technical Advisory Group with Government, Civil Society, National Researcher/Academics, NGOs, UN (example from Lebanon)



Work with localbased researchers whenever possible

Local researchers know the context and how to navi<u>gate</u> political and communal barriers that may impede data collection.

Local research institution or consultant – consider technical capacity International researchers – ensure a capacity building component is incorporated

## Participatory Action Research Workshops



Use Participatory Data Collection Methods

Ensure meaningful engagement with the community throughout research design and data collection.

Design and pilot data collection tools directly with members of the affected populations themselves or with members of NGO.

Consider using participatory data collection techniques (e.g. photovoice, body mapping, community mapping, free-listing, etc.) where participants can see and understand the data. FIGURE 2: CHILDREN USING PIECES OF PAPER HELD DOWN BY PAPERWEIGHTS TO 'PILE' AND 'RANK' THEIR CONCERNS; THE MODERATOR'S ROLE CAN BE VITAL IN ENSURING FULL UNDERSTANDING AND ENGAGEMENT FROM THE GROUP (FAR RIGHT).



Examples of participatory data collection activities

FIGURE 4: LOCALLY AVIALABLE MATERIALS, SUCH AS ROCKS OR LEMONS, CAN BE USED BY PARTICIPANTS TO 'VOTE' ON THE IMPORTANCE OF ISSUES IDENTIFIED IN THE EARLIER LISTING ('PILE') PHASE. TEMPORALITY CAN ALSO BE INTRODUCED INTO THIS EXERCISE, AS SHOWN IN THE PHOTOS AT LEFT & CENTER, WHICH SHOW THE IMPORTANCE GIVEN TO CERTAIN 'PROBLEMS' BOTH 'BEFORE' AND 'NOW'.



Source: Participative Ranking Methodology: A Brief Guide (2010)

# Now let's try it!

Group Activity: Participatory Ranking

#### APPENDIX 2: EXAMPLE OF COMPLETED FGD DATA COLLECTION FORM

#### FGD DATA COLLECTION FORM (CHILDREN) - EXAMPLE

#### Date: 6 December 2008

Moderator: Jean Aperu Camp/Community: Awera Note taker: John Situ Number of Children in Group: 9

Age range: 10-13

Gender: Girls Boys Mixed

#### **Key Protection Concerns Identified:**

Free list:
Attacks on girls/rape
Soldiers taking children to the bush
Sickness
Beating (teachers and parents)
Landmines
Fights (between youths)
Lack of food
Crowded houses

#### Rank Order: 1. Sickness 2. Landmines 3. Attacks on girls/rape 4. Fights (between youths) 5. Lack of food 6. soldiers taking children to the bush 7. Fights (between youths) 8. Crowded houses 9. 10.

#### COMMENTS:

#### (Write down what the children say exactly like they say them).

My brothers and my sisters, they are all sick. They have fevers for many days. The soldiers came last month and took two boys away from the home of my cousin. There is too much sickness here. My brother and my aunt have both passed away since we came here. A young boy died when he was playing by the road and he stepped on a bomb left by the militia. There are mines everywhere. We are afraid to go walking from our shelter. Girls are not safe here. A girl was defiled yesterday by a man when she went to collect water.

#### Coping Strategies/Resources:

Free list:	Ran
Family	1. F
Working in market	2. 1
Praying	3. v
Friends at school	4. P
Girls who sell their bodies	5. 0
Police	6. F
village headman	7. P
	8.
	0

#### Rank Order:

Fanily
 Working in market
 Village headman
 Praying
 Girls who sell their bodies
 Friends at school
 Police
 9.
 10.

#### COMMENTS:

#### (Write down what the children say exactly like they say them).

when a child is with his parents he will have a full stomach; when he is alone he may starve.

There are many of us working at the market: portering or selling

Some girls earn money by going with the soldiers. They hang around the barracks until they are picked.

A girl who is with her family will not do such things - her mother or her father will not allow it.

When you are faced with such problems, one can only pray to God and ask for his help.

The police here do not protect us - they beat us if they see us at the market.

If there is a problem you can alert the village headman; they have traveled with us here and they can seek to help you.

Ways to record data from participatory group activities

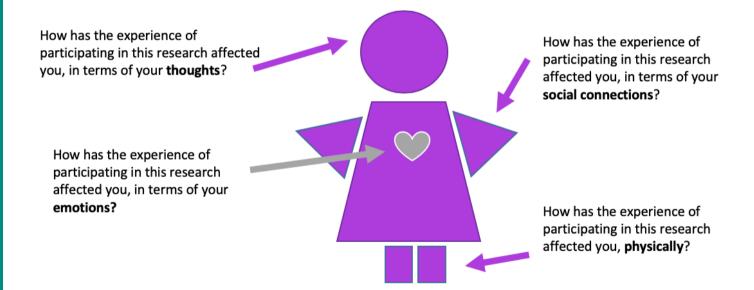
#### TABLE 1: CONTEXTUAL ISSUES IDENTIFIED DURING PARTICIPANT RANKING EXERCISES (N=53)

	Number of groups	Median rank
Food shortage	48	1
Inadequate health service	31	2
Conflict	31	3
Health problems/ disease	23	3
Lack of clean water	15	3
Personal hygiene and sanitation/ Lack of toilets	10	4
Lack of domestic non-food items and cultivation materials	8	4.5
Displacement	6	4
Lack of shelter	5	2
Lack of transportation/ roads	3	3

Source: Participative Ranking Methodology: A Brief Guide (2010)

### Empowered Aid: Body Mapping Exercise

Work with a partner to draw an outline around your body on the paper. Think back to your experience during this research.



Use the art supplies provided to represent this in any way you like – drawings, words, symbols.

## Body Mapping







## **Community Mapping**

Work with the community to understand and analyze data

Whenever possible, work directly with members of the community in order to analyze and contextualize the collected data, and share results.

PAR efforts: community members analyze the data themselves, with support of the research team.

Consider using stories, visual displays, dramas, and other ways to bring the results of data collection activities back to the affected communities.

## Sharing Findings & Participatory Analysis Processes









Participatory Approaches in Acute Emergencies

May not be possible to employ fully participatory approaches.

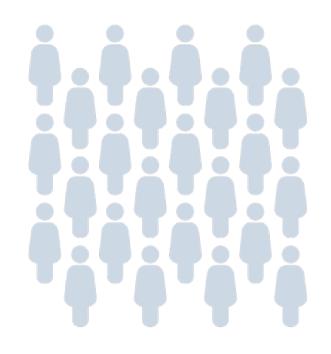
Priority must be to gather data that **will allow life**saving interventions to be employed.

Often possible to incorporate some principles of participatory research approaches into data collection activities.

**Example:** Members of the affected community can review and provide input into data collection tools and act as data collectors.

## Stable Situations

- As the situation stabilizes, opportunities will increase to engage meaningfully with the local community and to employ participatory approaches.
- Consider the principles and methods of Participatory Action Research (PAR) throughout the design, implementation and analysis process.



Further Resources

- Participatory visual methodologies in global public health, Claudia M. Mitchell & Marni Sommer, Pages 521-527, 22 Apr 2016
   <u>https://www.tandfonline.com/doi/abs/10.1080/17441692.2016.1170184</u>
- Grant T. (2015) Participatory Research with Children and Young People: Using Visual, Creative, Diagram, and Written Techniques. In: Evans R., Holt L., Skelton T. (eds) Methodological Approaches. Geographies of Children and Young People, vol 2. Springer, Singapore. <u>https://link.springer.com/referenceworkentry/10.1007%2F978-981-4585-89-</u>7\_19-1
- Onyango, Grace and Worthen, Miranda. (2010) Handbook on Participatory Methods for Community-based Projects: A Guide for Programmers and Implementers Based on the Participatory Action Research Project with Young Mothers and their Children in Liberia, Sierra Leone and Northern Uganda. The PAR Project. <u>http://www.uwyo.edu/girlmotherspar/\_files/</u> pubs-handbook.pdf
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- Gurung, Min Bdr. And Leduc, Brigette. (2009). Guidelines for a Gender Sensitive Participatory Approach. ICIMOD. https://www.icimod.org/resource/1288
- Bamberger, Michael and Podems, Donna (2002). Feminist Evaluation in the International Development Context. New Directions in Evaluation. 2002: 96. <u>http://onlinelibrary.wiley.</u> com/doi/10.1002/ev.68/pdf